

Return Form

We've made this form to assist with faster return processes. We would only require the first page to be included with return.

Refund/Exchange	Warranty Repair	Repairs/Technical Services
30 Days to Change your Mind	Up to 3 Years UK Warranty	Need Help or Repair
If you're not totally happy with your order you can return within 30 days. That's a whopping 720 hours! The product refund will be issued through the same original payment method when returned with proof of purchase, unscuffed/damaged with original undamaged packaging.	We offer up to 3 years UK warranty on most product unless otherwise stated. We will attempt to repair and replace if not possible units that have not been physically/software damaged which includes plastic cracks, dents.	We can offer in most cases repair products outside the warranty period, and those units purchased from other sellers.

To read full details and our T&Cs please visit ukwildlifecameras.co.uk/terms.

Tick Option

Refund	Exchange/Repair	Warranty Repair	Repair/Tech Services
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Order Number	
Order Date	
Purchaser Address	
Delivery Address (If this is different to above for return/exchange. We'll send the address to this one if different to above)	If same as above - Tick <input checked="" type="checkbox"/>
Email Address Phone Number (for contact/updates)	

Technical Support

If the device has a serial number note this here:	Mandatory for Trail Cameras
Have you preformed any software/firmware updates?	
Have you requested troubleshoot guides from UKWC or viewed the troubleshoot section on the website?	

Any comments you wish to add (feel free to use the reverse of this form)	
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There are [] continuation sheets attached (complete as applicable).

Date	Name	Sign	
Return Address		Contact Details	
Please include a copy of this return and post to:		For Tech Support & Updates – please email us to help with efficiency:	
UK Wildlife Cameras The Grange Business Hub Neasden Ln, London NW10 1QB		Email: info@ukwildlifecameras.co.uk	